



**Windermere
& Bowness** | Chamber
of Trade

Promoting the trading and commercial interests of Bowness, Windermere and the immediate area.

The minutes of a General Members Meeting held on the 4th September 2012 at the Burnside Hotel, Kendal Road, Bowness-on-Windermere, commencing at 6:30pm.

Members Present:

Tony & Liz Blaney - Fairfield House	David & Gill Howarth - Renoirs
Eve Blatchley – Hon Member	Bill Johnson – Hon Member
Simon Everett (Simon Everett Opticians)	Jonty Mayo - Musgraves
Adrian Faulkner – AGF Business Services Ltd	Sue Tasker - Lamplighter
Erica Hargreaves-Wood - Erica's Hair Salon	Enid Thompson – Welcome Guide

Guests:

Sgt. Ken Jewell (Cumbria Constabulary)

Apologies:

Cllr. Ben Berry – SLDC	Sue Jackson – Heart of the Lakes
Barry Butler – Butler Thompson	Paul Liddell - Lakelovers
David Carter – David Carter Chemists	Robin Love – Ambleside PO
Bob Cheetham – Chocolate Crescent	John Richardson – Richard's Butchers
Clayton Butchers	Christopher Rishton – Lakes Architects
Amanda Davies - Brambles	Penny Seeds - Manuka
Tim Farron, MP	Adam Slatter - Booths
Sue Fixter – Pitlochry	Tim Swaine – NatWest Bank
Chris & Barbara Gabbott – The Coppice	Ruth Thompson – Welcome Guide
Leith Hallatsch - WTC	Amanda Took – Mystic Moon

Minutes:

The Minutes of the meeting held on the 1st May 2012 were accepted as being a true record - proposed by Jonty Mayo, Seconded by Tony Blaney.

Matters Arising not covered by the Agenda:

The Secretary reported that the winners of the Olympic/Diamond Jubilee Window competition had been won by:

- Windermere – Erica's Hair Salon
- Bowness - Brackens

Correspondence:

The Secretary reported he had received the following correspondence:

- An email from the Cumbria Chamber of Commerce setting out their proposals for a "British Business Bank."
- An email from Alan Marsh requesting those who have a concern over the franchise of the West Coast Railway service to sign the 'online' petition.
- He had received the agenda from the Town Twinning Association for their next Committee Meeting.
- An invite from the Windermere Town Council to attend a meeting with them and other interested parties regarding the 'shaping of local budgets.' The Chair asked for a representative from the Chamber to attend. The Secretary reported that the Vice-chair, Paul Frain, was willing to attend. It was agreed that this should be included on the next agenda.

Reports:

a. **Police:**

It was reported that the Windermere Police Station front office would not be closing. However the hours of opening are still under review. The time being suggested being 10am – 5pm, 5 days out of 7 – some weekday, some weekends. The Cumbria force was back to its 2002 policing levels.

Tony Blaney reported that a ‘scam’ was be perpetrated in the name of the LHA regarding advertising in their guide. They have not asked anybody to sell advertising space on their behalf.

b. **Membership Secretaries:**

The Secretary reported that there had been 2 new members since the last meeting:

- All Seasons – High Street, Windermere. Michelle & Chris Harcourt-Pool.
- Chocolate Crescent – Crescent Road, Windermere. Bob Cheetham.

He also reported that Style Trading had terminated their membership because of the closure of the business.

c. **Community Safety Partnership**

The Secretary read out the notes of the meeting held on the 12th July 2012.

d. **Windermere & Bowness Winter Lights Group:**

David Howarth reported that all was going ‘well’ for this year’s switch-on, although still short on funding.

e. **Windermere Town Twinning Association:**

Nothing to report

f. **Windermere Catchment Restoration Programme:**

Nothing to report

g. **Windermere Waterfront Project:**

Nothing to report.

h. **Tourist Information Centers:**

Nothing to report.

i. **United Utilities:**

Nothing to report

j. **Business Maps/Guides for Windermere and Bowness:**

Enid Thompson is to look into the mechanics and costs of producing a mobile phone app for the business map. It was agreed by those present to try and get the map ‘up and running’ for 2013.

k. **Windermere Community Action Plan:**

No report.

l. **Cumbria In Bloom:**

Adrian Faulkner in his capacity as a Management Committee Member of Cumbria In Bloom and co-ordinator for Britain In Bloom entry, reported that the August Newsletter had been published. He also stated that he and Cllr. Lisa Greasley would be representing Windermere & Bowness at the Britain In Bloom 2012 Award Ceremony in Guernsey in October 2012.

Bus Drop-off Point

Nothing to report.

Windermere In Bloom Award Ceremony

It was agreed by those present that the Secretary should represent the Chamber of Trade and present the Chamber’s Claret Jug at the Award Ceremony.

Remembrance Sunday Annual Parade

It was agreed by those present that the Secretary should represent the Chamber of Trade and lay the wreath on the Chamber’s behalf.

Superfast Broadband

It was brought to the notice of the meeting that the Windermere Town Council had discussed the possibility of superfast broadband in Windermere and Bowness. The Chair had informed the Clerk to the Council of the Chambers endeavors over the last 12 months and asked that he be kept updated on the progress being made and offered the Chambers assistance, if needed. It was also pointed out that there was still time to register on the online petition to have the superfast broadband brought to this area.

Business In Adjoining Parishes:

No report.

Website Statistics:

The Secretary reported that for the months of July and August, there were:

- 253,000 world wide 'hits', 210,000 from the UK.
- 105,000 world wide 'visits.'
- An average of 170 visits per day.

A.O.B.

Eve Blatchley informed the meeting of the 'shambolic' timetable being currently run by Stagecoach. The Secretary was requested to write to the depot in Kendal outlining the Chambers concerns.

The Secretary reported that the Chamber of Trade had registered an entry on the "Invest in South Lakeland Business Directory." He was asked to ascertain if SLDC would sell this information onto a third party.

----- + ----- + ----- + ----- + ----- + ----- + ----- + ----- + -----

Dates of Future Meetings:

2012

- 2nd Oct – Kim Hayton, Social Media and the Business
- 6th Nov – AGM
- 18th Dec – Christmas "Get Together"

2013

- 22nd Jan
- 5th Feb
- 5th Mar
- 16th Apl
- 7th May

Adrian G Faulkner - Secretary, Windermere & Bowness Chamber of Trade.
DMS. FCMI., CLP.