PART 10 B: PUBLIC PARTICIPATION SCHEME

Putting People First

1. Introduction

- 1.1 The County Council is committed to providing opportunities for the people of Cumbria to have a say in the Council's work. This leaflet sets out how you can get involved by asking questions, presenting petitions, or leading deputations at meetings.
- 1.2 Under the County Council's local governance arrangements all 84 members of the County Council must approve the annual budget and the Council's main policies and plans, while a Cabinet of ten elected members takes most of the more important decisions affecting the Council's day to day work.
- 1.3 In addition, because of Cumbria's size and the Council's wish to delegate local matters to local councillors, the County Council has six local committees which have responsibility for specific functions within their area.
- 1.4 There are also Scrutiny Committees which assist the Council with policy development and review, and can challenge decisions of the Cabinet or Local Committees.
- 1.5 The County Council is keen to encourage the public to attend meetings, listen to debates and give residents the opportunity to make their views known on issues they feel strongly about.
- 1.6 The County Council has public participation schemes for:
 - q Council
 - G Local Committees
 - q Cabinet
 - Development Control and Regulation Committee
- 1.7 Under these schemes members of the public can ask questions or lead a deputation. Details of how to submit a petition are also included in this leaflet. The Council's full petitions scheme can be found here.
- 1.8 The leaflet also explains how you can contribute your views through the Council's local neighbourhood forums which have been established in each local committee area.
- 1.9 It is also possible to ask a question on-line at www.cumbria.gov.uk/council/decisions

2. ASKING A QUESTION AT COUNCIL, CABINET AND LOCAL COMMITTEES

2.1 Anyone who:

- g is a Cumbria resident,
- g represents a Cumbria-based group, or
- q represents a town or parish council.

can ask a question or lead a deputation at a meeting of the Council, Cabinet or one of the 6 Local Committees.

2.2 The scheme is not intended to be used by Trade Union representatives or County Council employees for employment or employment related matters because there are other means by which such issues can be raised formally with county councillors.

2.3 How Can I Find Out When Meetings Will Take Place?

2.3.1 Details can be obtained from the Council's website, most local libraries, or by contacting Democratic Services, Cumbria County Council, at The Courts, English Street, Carlisle:

Tel: 01228 606060 Fax: 01228 606372

E-mail: democratic.services@cumbriacc.gov.uk

- 2.3.2 Papers for meetings are available from the Unit (see contact list at the end of this leaflet) or can be downloaded from the Council's website (http://www.cumbria.gov.uk). Papers can also be viewed on-line at libraries there is no charge for this.
- 2.3.3 All meetings are open to the public unless confidential information is being discussed. If this happens it will usually be towards the end of the meeting.

2.4 Is Anything Excluded?

- 2.4.1 The Council wants to hear from the public on those matters they feel strongly about. However, questions may not be asked about the circumstances of an individual, matters covered by legal or other proceedings, or about a member of staff.
- 2.4.2 Questions will not be accepted if they relate to party political matters or confidential information.
- 2.4.3 Sometimes an issue can be discussed at more than one meeting before a decision is taken. In such cases it is the Council's normal practice to allow a member of the public to address one of these meetings only. It is for you to

- choose where you wish to speak. Your local county councillor or the Senior Manager Democratic Services will advise you on this if you wish.
- 2.4.4 The public participation arrangements for Local Committees, Cabinet and the Council are essentially the same. The arrangements for public participation at the Council's Development Control and Regulation Committee are different and are set out separately in this leaflet.

2.5 WHERE WILL MY QUESTION BE HEARD?

- 2.5.1 Where the question relates to a Cumbria-wide issue of major importance for which the Council has responsibility then the full County Council meeting is the most appropriate place.
- 2.5.2 Questions concerning local issues or the responsibilities of the council more generally may be asked at Cabinet or at a Local Committee meeting. If you are in any doubt, the Senior Manager – Democratic Services will be pleased to advise you.

2.6 Do I Have to Give Notice of My Question//Deputation?

- 2.6.1 Yes. The Senior Manager Democratic Services must receive this, in writing, at least two working days before the date of the meeting. This would mean 5.00 pm on Thursday for a meeting taking place the following Tuesday. However, it would be helpful if more notice could be given.
- 2.6.2 If you wish, you may add a few explanatory or supporting points in your letter when submitting your question.
- 2.6.3 The address to which you should send your letter is shown at the end of this leaflet.
 - We will contact you if any clarification is needed regarding your question.
 - We will let you know, in writing, when your question/ deputation will be considered.
 - Your local County Councillor will be informed of your question/ /deputation and will have the opportunity to speak at the meeting.

2.7 DO I NEED TO ATTEND THE MEETING?

2.7.1 Yes. You will be expected to attend the meeting to put your question, or lead a deputation. If you are not able to attend you should contact the Committee's secretary a few days beforehand. If you wish, you can arrange for someone else to attend on your behalf. Failing this, the matter will be dealt with in your absence and we will write to let you know the outcome.

2.8 AT WHICH POINT IN THE MEETING WILL MY QUESTION/DEPUTATION BE TAKEN?

2.8.1 This will be very soon after the start of the meeting and will usually be the first main item on the agenda. Please arrive **at least ten minutes before** the start of the meeting, and contact the committee's secretary who will explain where you should sit.

2.9 How Long May I Speak?

- 2.9.1 If you are asking a question, you may say a few words by way of introduction no more than 1-2 minutes. If a number of people wish to ask a similar question, the Chair may limit the number of questions on the subject. The Chair's decision is final.
- 2.9.2 When speaking you must keep to the subject; you must avoid using offensive or abusive language, and you must keep to time.

3.0 How WILL MY DEPUTATION/QUESTION BE DEALT WITH?

- 3.1 When you have asked your question, members of the committee may wish to speak and ask you questions. An officer may speak to offer advice. The Chair may simply respond to your question immediately without opening the matter up for debate. Much will depend on the nature of your question and whether the matter has been discussed previously. You have no right of reply. We will write to you in a few days after the meeting to confirm the response you are given at the meeting.
- 3.2 You cannot ask more than one question at any one meeting. Questions and answers will normally be limited to five minutes per question. Where a number of questions relate to the same topic the five minute time limit will also apply, but questioners will be put in touch with one another so that they can agree who should speak and in which order. You may also ask one supplementary question to clarify a particular point relating to your original question. Please note that at meetings of the Council, there is a total time limit of 30 minutes for dealing with questions and petitions from the public.
- 3.3 You cannot ask the same question again at a later meeting, unless there has been a significant change in the circumstances relating to the subject matter of the question. The final decision as to whether such a question will be accepted is for the Chairman of the meeting.
- 3.4 Before the meeting you will be contacted and told whether your question has been accepted.
- 4.0 The following section briefly explains the main functions of the Council, Cabinet and local committees.

COUNTY COUNCIL

4.1 The Council approves all the key Council policies, including how much Council Tax should be raised to pay for County Council services.

CABINET

- 4.2 The Cabinet is responsible for taking most of the important decisions affecting the work of the County Council, except those that have been delegated to the six local committees above.
- 4.3 Questions can be asked about:

Children's Services, Adult Social Care, Local Transport Plan, Strategic Planning, Libraries, Archives, Trading Standards, Waste Management, Fire and Rescue Service, Emergency Planning, Economic Development

LOCAL COMMITTEES

- 4.4 The County Council's six local committees have powers to make decisions on a range of matters affecting their local area. The six local committees are Allerdale, Barrow in Furness, Carlisle, Copeland, Eden and South Lakeland. Each committee covers the same geographical area as the local District or Borough Council.
- 4.5 Each Local Committee is made up of all the elected county councillors for the area. Local Committee responsibilities cover:-

Highways maintenance and improvements including road safety, street lighting and traffic management; services for young people; school crossing patrols; appointment of school governors; public rights of way; local economic initiatives and community development including Neighbourhood Forums and the administration of community and early years grant

NEIGHBOURHOOD FORUMS

- 4.6 The County Council has established a network of 62 neighbourhood forums across Cumbria. Some are run jointly with the Borough or District Council. They all provide an opportunity for local people to discuss with their elected representatives (and with other local agencies) issues that are important to them and to their local communities. Everyone is welcome to attend and speak.
- 4.7 Forums work in different ways to suit the circumstances of different areas. Each meets at least four times a year, on an informal basis, with the aim of tackling issues that are important to the local community. Forums also:
 - allow you to express your views to local councillors;

- provide an opportunity for people to work together to get things done locally;
- g provide an opportunity for small grants to be fairly distributed.
- 4.8 To find out whether there is a neighbourhood forum for where you live please refer to the contact details at the end of this leaflet.

5.0 Public Participation at Development Control and Regulation Committee

- 5.1 At the Development Control and Regulation Committee:
 - A. Objectors to a Planning Application can speak at the meeting as can.
 - B. Applicants and objectors to modify the Definitive Map and Statement of Public Rights of Way.

A. Objections to Planning Applications

WHAT KIND OF PLANNING APPLICATION DOES THE SCHEME APPLY TO:

All applications which are to be determined by the Development Control and Regulation Committee of Cumbria County Council. These are for:

- Mineral workings and waste management facilities such as quarries, landfill sites or waste incinerators
- The County Council's own developments.

It does not apply to applications on which the County Council is a consultee, or to other items of business on the agenda.

The Committee consists of 18 elected members, and normally meets once a month in **Kendal**.

WHICH OBJECTORS WILL BE ALLOWED TO SPEAK?

Any person (or representative on their behalf) objecting to a planning application. However, objectors should, if possible:

- Make their objections in writing: they will be summarised in the Committee report and made available for members to read;
- Form groups where there is a common view and appoint a single spokesperson.

WHO ELSE WILL BE ALLOWED TO SPEAK?

In all cases where an objector speaks, the applicant will be offered the opportunity to reply to the points made. An applicant will not be allowed a hearing if no objectors are to speak.

Only one representative for the applicant will be heard except with the permission of the Chairman at the meeting. The applicant (or representative) shall confine his or her presentation to factual information or to commenting on the points made by objectors.

WHO WILL NOT BE ALLOWED TO SPEAK?

- Supporters of an application, as the applicant will be invited to address the Committee;
- Consultees, although their views will be clearly set out in the Committee Report (see note below for Local Councils).

HOW LONG CAN PEOPLE SPEAK FOR?

A balance has to be struck between the length of time allowed for objectors to speak and the efficient conduct of the Committee's business. No objector or applicant (or their representative) will be allowed to speak for more than five minutes, other than in exceptional circumstances and with the permission of the Chairman.

WILL THERE BE MORE THAN ONE OPPORTUNITY TO SPEAK?

The opportunity to speak will normally only be allowed at the meeting which decides whether or not permission should be granted. If the Committee postpones its decision, no objector or applicant will be allowed to address the Committee again at a subsequent meeting, but their views will be considered.

WHAT'S THE PROCEDURE IF I WANT TO SPEAK AT COMMITTEE MEETINGS?

Before the Meeting:

• If you wish to be heard in person (or through your representative) you should contact the Democratic Services Unit at the earliest opportunity (please see contact details at the end of this leaflet).

Requests to speak received less than three working days before the meeting will not be allowed.

- You will be given details of the Committee meeting and a copy of the relevant section of the committee report.
- The County Councillor local to the site of the application will be told that you wish to address the Committee.

At the Meeting:

- Both you and the applicant will be allocated seats in the committee room before the meeting starts.
- Other objectors not speaking will be directed to the public gallery.
- You will be invited to address the Committee following the presentation of the committee report on the relevant application.

- With the Chairman's permission, you and the applicant may be questioned by members of the Committee or by officers about the points you have made.
- After members have considered an application, you and the applicant will leave the committee room.

REQUESTS FROM LOCAL COUNCILS

This procedure is not applicable to handling representations from local councils. When a Parish or District Council requests the opportunity to discuss a planning application with the Committee, a site visit will normally be arranged to which they will be invited and allowed to put their views. Members will consider these views when they determine the application at a subsequent meeting of the Committee.

If, after reading this leaflet, you wish to clarify any aspect of an application, please contact the **case officer** in the Environment Directorate of the County Council.

Telephone: 01539 7134231.

B. Applicants and Objectors to Modify the Definitive Map and Statement of Public Rights of Way

1. Purpose

To ensure that both applicants and objectors to Definitive Map Modification Orders are satisfied that their views and comments, have been satisfactorily presented in the report to the Committee for decision.

2. TO WHAT BUSINESS DOES IT APPLY

To all applications for modifications to the Definitive Map and Statement of Public Rights of Way to be determined by the Development Control and Regulation Committee, pursuant to the Wildlife and Countryside Act 1981.

3. WHO MAY SPEAK

Both applicants and objectors will have received in advance a copy of the draft Committee report, and their comments and views will have been appended to the final report circulated to the Committee. Before the Committee debates the report the Chairman will ask the applicant(s) and objector(s), if in attendance, whether or not they wish to address the Members as to the comments and views previously expressed by them. No new evidence may be introduced at this stage.

4. Procedure for Being Heard at Committee Meetings

(1) Any person wishing to be heard in person should write to or telephone the Democratic Services Unit at the earliest opportunity not later than three working days before the meeting of the Committee. Requests to attend and

- make comment received less than three working days prior to the meeting will not be allowed.
- (2) The opportunity to comment will normally only be allowed at the meeting which decides whether or not the application is approved. Where determination of the application is deferred no applicant (or applicant's representative) or objector will be allowed to address the Committee when the application is subsequently considered.
- (3) No applicant (or applicant's representative) or objector should speak for more than five minutes other than with the permission of the Chairman of the meeting. Applicants and objectors will both be heard before presentation of the Assistant Director Legal and Democratic Services report on the relevant application.
- (4) Applicants and objectors allowed to speak at a meeting will be allocated seats in the Committee Room prior to the meeting commencing. At the appropriate time they will be invited to address the Committee. Other persons attending but not speaking will be directed to the public gallery. The right of applicants (or applicant's representatives) and objectors and the conduct of the proceedings will be at the discretion of the Chairman of the meeting.
- (5) Following the consideration of the application the applicants and objectors will leave the Committee Room.

6.0 PETITIONS

- 6.1 At present the Council will only accept paper petitions. However, by October 2010 we will have a facility for the public to submit electronic petitions via our web site. Once this is available this section will be updated.
- 6.2 Members of the public can submit petitions on the following
 - Issues relating to the County Council's responsibilities
 - Issues which affect the county or communities in Cumbria, as long as the Council is a position to exercise some degree of influence.
 - Anything relating to an improvement in the economic, social or environmental well-being of the county to which any of the Council's partners could contribute
- 6.3 Essentially there are three types of petitions:

"Ordinary" petitions

These must be signed by at least 50 people but the Council will use its discretion where there are fewer than 50 signatories in cases where there is clear local support for action (e.g. where the residents of an isolated community have petitioned for traffic calming measures)

Petitions requiring debate

Petitions which contain 3000 signatures or more will be debated by the full council

Petitions to hold council employees to account

Petitions which call for evidence from a senior council employee and have at least 1,500 signatures will trigger that response.

6.4 How do I Submit a Petition?

- 6.4.1 All petitions sent or presented to the council will receive an acknowledgement from the council within 10 working days of receipt. This acknowledgement will set out what we plan to do with the petition.
- 6.4.2 We will treat as a petition for the purposes of this Scheme anything which identifies itself as a petition, or which a reasonable person would regard as a petition and which is signed by the appropriate number of qualifying persons.
- 6.4.3 Petitions must be sent to:

Democratic Services
Cumbria County Council
The Courts
The Lonsdale Building
Carlisle
CA3 8NA

- 6.4.4 Petitions submitted to the council must include a clear and concise statement covering the subject of the petition. It should state
 - What action the petitioners wish the council to take
 - The name and address and signature of any person supporting the petition (the address can be an address where a signatory lives, works or studies)
- 6.4.5 Petitions should be accompanied by contact details, including an address, for the petition organiser. This is the person we will contact to explain how we will respond to the petition. The contact details of the petition organiser will not be placed on the website. If the petition does not identify a petition organiser, we will contact signatories to the petition to agree who should act as the petition organiser.
- 6.4.6 Petitions must include a signature and the signatory's name and address. This can be an address where the signatory lives, works or studies.
- 6.4.7 Before submitting a petition you should first check with your local councillor or with the Council so see if the Council is already acting on your concerns and that the County Council is the most appropriate body to receive your petition as sometimes your petition may be more appropriate for another public body such as your district council.

6.5 Who can submit a petition?

6.5.1 Anyone who lives, works or studies in Cumbria, including under 18s, can sign or organise a petition. Specifically the Scheme does not cover petitions referred by District and Parish Councils, which are covered by existing mechanisms.

6.6 What will the council do when it receives my petition?

- 6.6.1 We will acknowledge the petition within 10 working days of receiving it and let the petition organiser know what we plan to do with the petition and when they can expect to hear from us again. It will also be published on our website.
- 6.6.2 If the petition needs more investigation, we will tell you the steps we plan to take.
- 6.6.3 In the vast majority of cases your petition will be submitted to one of the Council's formal member meetings where elected councillors will decide how to respond to the petition. These meetings will be held in public and petitioners are welcome to attend to meeting to observe the proceedings. The petition organiser will be entitled to briefly address the meeting.
- 6.6.4 Depending on the subject matter your petition will be submitted to either the County Council, the Cabinet, one of the six Local Committees or one of the Council's Overview and Scrutiny Committees. There are two exceptions to this
 - If your petition contains more than 3000 signatures then it must be debated by the County Council.

 If your petition is asking for a senior council employee to give evidence at a public meeting then it will be considered by one of the Council's Overview and Scrutiny Committees provided it contains at least 1,500 signatures.

6.7 Full council debates

- 6.7.1 If a petition contains more than 3,000 signatures it will be debated by the full council unless it is a petition asking for a senior council employee to give evidence at a public meeting. This means that the issue raised in the petition will be discussed at a meeting which all councillors can attend. The petition organiser will be given five minutes to present the petition at the meeting and the petition will then be discussed by councillors for a maximum of 15 minutes. The council will decide how to respond to the petition at this meeting. They may decide to take the action the petition requests, not to take the action requested for reasons put forward in the debate, refer the issue to the Executive or to commission further investigation into the matter, for example by a relevant committee. Where the issue is one on which the Executive is required to make a final decision the full Council should decide whether to make recommendations to inform that decision. The petition organiser will receive written confirmation of this decision which will also be published on our website.
- 6.7.2 Petitions asking for a debate at Council will normally be considered at the next meeting of the full Council but must be received at least 10 working days before the date of the meeting.

6.8 Evidence from senior council employees

- 6.8.1 Your petition may ask for a senior council employee to give evidence at a public meeting about something for which they are responsible as part of their job. For example, your petition may ask a senior council employee to explain progress on an issue, or to explain the advice given to elected members to enable them to make a particular decision. The petition must relate to the employee's job, it cannot relate to their personal circumstances or character.
- 6.8.2 If your petition contains at least 1,500 signatures, the relevant employee will give evidence at a public meeting of one of the council's overview and scrutiny committees. This will happen within 21 working days of the petition being accepted.
- 6.8.3 Only the following senior employees of the Council can be called to give evidence
 - Mrs Jill Stannard, Chief Executive
 - Mrs Diane Wood Corporate Director Resources
 - Mr Jim Savege Corporate Director Organisational Development
 - Mr Dominic Harrison Corporate Director Safer and Stronger Communities
 - Corporate Director Environment
 - Mrs Julia Morrison Corporate Director Children's Services
 - Mr Richard Parry Corporate Director Adult and Local Services

- 6.8.4 The Overview and Scrutiny Committee may decide that it would be more appropriate for another member of staff to give evidence instead of any person named in the petition for instance if the person has changed jobs. Committee members will ask the questions at this meeting, but you will be able to suggest questions to the chair of the committee by contacting the Democratic Services Unit up to three working days before the meeting.
- 6.8.5 After the meeting the Committee will submit a report to Cabinet. This report will be considered at the next meeting of the Cabinet. The petition organiser will receive a copy of this report.

6.9 Are there any petitions which the Council cannot accept?

- 6.9.1 We believe that the vast majority of petitions we receive will be accepted but in certain circumstances petitions may not be accepted, including:-
 - If the petition applies to a planning application, is a statutory petition (for example requesting a referendum on having an elected mayor), or on a matter where there is already an existing right of appeal or a separate complaints process
 - Any petition which we consider to be vexatious, abusive or otherwise inappropriate. We will explain the reasons for this in our acknowledgement of the petition.
 - Where a person or organisation (or someone on their behalf) has submitted a petition which is the same or substantially the same as one submitted within the previous 12 months
- 6.9.2 If we decide that a petition is not acceptable then we will let the petition organiser know our reasons.
- 6.9.3 If a petition relates to the responsibilities of one of our partners then the petition will be forwarded to that authority for them to deal with within seven working days of its receipt, unless the petition relates to an improvement in the economic, social or environmental well-being of the county. In those cases the petitions will be considered under the Council's scheme.

6.10 How will the council respond to petitions?

- 6.10.1 Our response to a petition will depend on what a petition asks for and how many people have signed it, but may include one or more of the following:
 - taking the action requested in the petition
 - considering the petition at a council meeting
 - holding an inquiry into the matter
 - undertaking research into the matter
 - holding a public meeting
 - carrying out consultation
 - holding a meeting with the petitioners
 - referring the petition for consideration by the council's overview and scrutiny committee*

 writing to the petition organiser setting out our views about the request in the petition

*Overview and scrutiny committees are committees of councillors who are responsible for scrutinising the work of the council – in other words, the overview and scrutiny committee has the power to hold the council's decision makers to account.

- 6.10.2 To ensure that people know what we are doing in response to the petitions we receive the details of all the petitions submitted to us will be published on our website. Whenever possible we will also publish all correspondence relating to the petition (all personal details will be removed).
- 6.10.3 In addition to these steps, the council will consider all the specific actions it can potentially take on the issues highlighted in a petition.

Democratic Services
Cumbria County Council

The Courts, English Street, Carlisle, CA3 8LZ

Telephone: 01228 606351

Fax: 01228 606372

E-mail: democratic.services@cumbriacc.gov.uk

CONTACT DETAILS

COUNTY COUNCIL

Michael Turner, tel: (01228) 226373

E-mail: michael.turner@cumbriacc.gov.uk

CABINET

Nick Evans, tel: (01228) 226367

E-mail: nick.evans@cumbriacc.gov.uk

OR

Jackie Currie, tel (01228) 221030

E-mail: jackie.currie@cumbriacc.gov.uk

LOCAL COMMITTEES

Allerdale: Joan Cowan tel: 01900 706011

E-mail: joan.cowan@cumbria.gov.uk

Barrow in Furness: Janine Hounslow, tel (01228) 226906

E-mail: janine.hounslow@cumbriacc.gov.uk

Carlisle: Lynn Harker, tel: (01228) 226364

E-mail: glynis.andrews@cumbria.gov.uk

Copeland: Joan Cowan tel: 01900 706011

E-mail: joan.cowan@cumbria.gov.uk

Eden: Jackie Currie tel: (01228) 221030

E-mail: susan.johnston@cumbria.gov.uk

South Lakeland: Glynis Andrews, tel: (01228) 226361

E-mail: glynis.andrews@cumbria.gov.uk

DEVELOPMENT CONTROL AND REGULATION COMMITTEE

Janine Hounslow, tel (01228) 226906

E-mail: janine.hounslow@cumbriacc.gov.uk

NEIGHBOURHOOD FORUMS

For further information please call your local area office (telephone numbers are given below). They will be able to put you in touch with the Neighbourhood Development Officer for your area. You can also obtain further information on Neighbourhood Forums on the website: www.cumbria.gov.uk/neighbourhoodforums

Allerdale: Pat Ackred, tel: (01900) 706013

E-mail: pat.ackred@cumbria.gov.uk

Amanda Postlethwaite, tel: (01900) 706013 E-mail: amanda.postlethwaite@cumbria.gov.uk

Barrow: Alison Meadows, tel: (01229) 407312

E-mail: alison.meadows@cumbria.gov.uk

Carlisle: Paul Carrigan, tel: (01228) 221054

E-mail: paul.carrigan@cumbria.gov.uk

Jane Humphries, tel: (01228) 226570 E-mail: jane.humphries@cumbria.gov.uk

Judith Gardner, tel: (01228) 226474 E-mail: <u>judith.gardner@cumbria.gov.uk</u>

Copeland: Marilyn Pritchard, tel: (01946) 505023

E-mail: marilyn.pritchard@cumbria.gov.uk

Mary Kipling, tel: (01946) 505022 E-mail: mary.kipling@cumbria.gov.uk

Eden: Brian Morris, tel: (01768) 812358

E-mail: <u>brian.morrisl@cumbria.gov.uk</u>

Sally Orrell, tel (01434) 382128 E-mail: sally.orrell@cumbria.gov.uk

South Lakeland: Debbie Binch, tel: (01539) 713180

E-mail: debbie.binch@cumbria.gov.uk

Kelly Alty, tel: (01539) 713447 E-mail: kelly@alty@cumbria.gov.uk