



United Utilities Group PLC
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Your ref: Butl004/6/sa
Our ref: SM/477019.SJR

17 June 2011

Mr Tim Farron MP
Acland House
Yard 2
Stricklandgate
Kendal
Cumbria, LA9 4ND

Dear Mr Farron,

Thank you for your letters of 2 and 13 June 2011, regarding United Utilities' plans to prevent the risk of flooding at the Glebe, Windermere.

I am sorry your office did not receive a reply to your earlier letter, but I would like to update you now on our proposals, which will have a positive impact on your constituency if they receive planning approval.

We hope to get the go ahead from the local authority to start work this autumn on the £5m scheme to stop the pollution of land in front of the tourist information office at Bowness.

As you are aware, this area is affected by wastewater rising from a nearby manhole cover during periods of exceptionally heavy rainfall.

The project will involve building an underground screening chamber and pumping station on the grassed area which neighbours the tourist information office. During storms, the screen will remove litter, before the wastewater is pumped through a newly-built outfall, which will be extended into the lake, away from the shore. We will also build a new control building which will match the surrounding area and also provide a sheltered seating amenity to the public.

Negotiations are on-going with the local authority and we hope to get planning permission by September this year. We are very aware this is a busy tourist area and expect to withdraw from the site in Easter 2012, before going back in late summer to finish the project by March 2013.

(2)

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We will make every effort to forewarn people about disruption, while pointing out how this project will improve the area.

We are now starting to advise people about our plans and the project team would be very happy to give you a briefing, as I am sure you will have more questions. Please ask your office to contact Mark Donaghy, Public Affairs Manager, on 01925 237016 to arrange this.

We will also be holding a public exhibition this summer to inform your constituents about our plans.

Warrant Rights
Steve Mogford

Steve Mogford
Chief Executive